

ORELHIVE PRIVACY POLICY

In this privacy policy (“Policy”), we describe the information that we collect about you, that you provide to us, is provided to us by third parties, and will be processed by us, as you use this Application (our “Application”) and the services available through this Application (collectively, our “Services”). ORELHIVE is operated by Orel Corporation (Pvt) Limited, a company registered under the Company Laws in the Democratic Socialist Republic of Sri Lanka under company number PV72125 with our registered office at No 49, Sri Jinarathana Road, Colombo 02.

We recommend that you read this policy carefully in order to understand what ORELHIVE (herein after referred to as “we”, “us”, “ORELHIVE”) do with your personal information. Your use of our Application and Services and any dispute over privacy, is subject to this Policy and any of our applicable Terms and Conditions for use of our Services. By registering as a User on the ORELHIVE Application you are accepting and consenting to the practices described in this Policy.

1 HOW DOES ORELHIVE COLLECT YOUR INFORMATION?

1.1 We collect information from you directly through our interactions with you, through our products, through your use of them, and through vetted third parties. Some of your data we obtain from third parties, depending on the choices you make, including your privacy settings. We ask the third party to confirm that the information was legally acquired by the third party and that we have the right to obtain it from them and use it.

1.2 We, and our third party service providers, automatically collect the following information about your use of our Application and our Services through cookies, web beacons, log files and other technologies: your domain name, your browser type and operating system, web pages you view, links you click, your IP address, the length of time you visit our Application or use our Services, your activities on our Application. If you are a registered user, we also may collect the following information about your use of our Mobile Application: mobile device ID; device name and model; operating system type, name, and version; your activities within the Mobile Application, the length of time that you are logged into our Mobile Application, and, with your permission, your precise geo-location information.

2 THE INFORMATION WE MIGHT COLLECT INCLUDES BUT IS NOT LIMITED TO

2.1 Your contact information (e.g. email address [Username])

2.2 IP address, geolocation

2.3 Identity validation (e.g. photograph, other information requested to verify your information)

2.4 Any other information that you choose to provide to us

2.5 Unique identifiers and configuration of products

2.6 Product usage and diagnostic information

2.7 Language preference

3 HOW WE USE YOUR INFORMATION

3.1 To validate your identity.

3.2 To provide our Services to you, to communicate with you about your use of our Services or any changes in our Terms and Conditions that apply to you.

3.3 To respond to your inquiries, to provide any information that you request, and to provide customer support.

3.4 To tailor the content and information that we may send or display to you, personalized help and instructions, and to otherwise personalize your experiences while using our Application and our Services, such as offering you with new and/or additional services or new and/or additional features to existing services.

3.5 For marketing and promotional purposes.

3.6 To better understand how users' access and use our Application and our Services, both on an aggregated and individualized basis, to administer, monitor, and improve our Application and Services, for our internal purposes, and for other research and analytical purposes.

3.7 To protect us, our customers, employees or property — for instance, to investigate fraud and prevent fraudulent activity, harassment or other types of unlawful activities involving us or other companies that we do business with, to enforce this Policy, as well as our Terms and Conditions.

4 WHEN DO WE SHARE YOUR INFORMATION?

4.1 With fraud prevention and detection service providers - for detecting and preventing fraudulent activity. Such service providers may keep records of information provided and use it when providing fraud detection and prevention services to other users of their databases.

4.2 In response to legal process – to comply with the law, a judicial proceeding, court order, or other legal process.

4.3 In connection with business transfers – to another entity if we are acquired by or merged with such other entity, if substantially all our assets are transferred to such other entity, or as part of a bankruptcy proceeding.

4.4 To protect us and others – we may disclose your information when we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the safety of any person, violations of our Terms and Conditions or this Policy, or as evidence in litigation in which we are involved.

4.5 Aggregate and de-identified information – we may disclose aggregate or de-identified information about users for marketing, advertising, research, or similar purposes.

5 WHERE WE STORE YOUR DATA

5.1 All information you provide to us are stored on secure servers. We take reasonable administrative, physical and electronic measures designed to safeguard and protect your information from unauthorized access or disclosure.

6 OUR USE OF COOKIES AND OTHER TRACKING MECHANISMS

6.1 We and our third-party service providers use cookies and other tracking mechanisms to track information about your use of our Application and Services. We may combine this information with other personal information we collect from you (and our third-party service providers may do so on our behalf).

7 USAGE DATA

7.1 Whenever you make use of our products and/or services, we may collect information about your use of our products/services. We might combine different sources of data, data we collect directly from you, with cookies and similar technologies when you visit our websites or use our apps. If this data is combined it may be considered as your data as it may be linked to you. We use automated tools to perform statistical research into general trends regarding the use of our services and the behavior and preferences of our customers and users.

8 CHANGES TO OUR PRIVACY POLICY

8.1 This Policy may change from time to time. Any changes in the future will be posted on our Application and, where appropriate, notified to you by email. Please check back frequently to see whether there are any updates or changes to our Policy.

9 OTHER

9.1 DATA ABOUT YOUR ACTIVITY ON YOUR ORELHIVE APPLICATION CAN BE SEEN BY OTHER THIRD-PARTY SERVICES IF YOU HAVE CONNECTED YOUR ACCOUNT TO SUCH A THIRD-PARTY INDEPENDENT SERVICES OR APPLICATIONS. IF YOU CHOOSE TO CONNECT YOUR ORELHIVE APPLICATION WITH AN ACCOUNT OF A THIRD-PARTY SERVICERS, WE WILL SHARE WITH THEM LIMITED ACCOUNT AND PROFILE INFORMATION. THESE THIRD-PARTY SERVICES ARE OFFERED BY INDEPENDENT CONTROLLERS OF THIS DATA AND ITS USE IS SUBJECT TO THEIR RESPECTIVE PRIVACY POLICIES. YOU SHOULD CAREFULLY REVIEW THEIR POLICIES TO DETERMINE HOW THEY WILL USE THE DATA.

10 CONTACT US

10.1 Feel free to contact us at any time with any questions or comments about this Privacy Policy, your personal information, our use and sharing practices, or your consent choices by contacting our Help Center.

